## Content

| Course Code | Course Name            | Semester | Theory | Practice | Lab | Credit | ECTS |
|-------------|------------------------|----------|--------|----------|-----|--------|------|
| CO-E 652    | Business Communication | 1        | 3      | 0        | 0   | 3      | 6    |

| Prerequisites          |  |
|------------------------|--|
| Admission Requirements |  |

| Language of Instruction | Turkish   |
|-------------------------|---|
| Course Type             | Elective  |
| Course Level            | Masters Degree  |
| Objective               | The aim of this course is to provide students information and skills which are necessary for companies to have a healthy and effective communication with their internal and external publics in today's global, competitive and multi-cultural business environment. |
| Content                 | See Topis   |
| References              | Judith Dwyer (2006) The Business Communication Handbook, Pearson: Australia, 7th ed.  Courtland L. Bovée and John V. Thill (2005) Business Communication Today, Pearson: USA.   |
|                         | Alison Theaker (2006) Halkla İlişkilerin El Kitabı, 2. baskı, Mediacat Yayınları:İstanbul.  |
|                         | Iris I. Varner (2000) The Theoretical Foundation for Intercultural Business Communication: A conceptual Model, The Journal of Business Communication, 37:39-57.   |

## Theory Topics

| Week | Weekly Contents                                      |
|------|--|
| 1    | Introduction   |
| 2    | Elements, Scope and Method of Business Communication |
| 3    | Globalization and Business Communication             |
| 4    | .E-economy and Business Communication                |
| 5    | Intercultural Communication                          |
| 6    | Cultural Differences and Business Communication      |
| 7    | Ethics of Business Communication                     |
| 8    | Mid-term exam  |
| 9    | Conventional Media and Business Communication        |
| 10   | Internet, Web 2.0 and Business Communication         |
| 11   | Social Media and New Trends                          |
| 12   | Mobile Business Communication                        |
| 13   | Communication Skills and Business Communication      |
| 14   | Review   |