Course Code Course Name Semester Theory Practice Lab Credit ECTS IND438 3 0 3 5 Production Management 7 Prerequisites Admission Requirements Language of Instruction French Course Type Compulsory Course Level Bachelor Degree The aim of this course is to present the concepts used in effective management of production systems and to learn Objective how to develop solutions for problems related to the operations management. Week 1.: Presentation in chronological order techniques and nomenclature used in operations management. Week 2.: Supply chain strategy, supply chain performance measurement, bullwhip effect, outsourcing, mass customization. Week 3.: Strategic capacity management, capacity utilization, economies of scale, learning curve. Week 4.: Lean production, Toyota Production System. Week 5.: Demand management, qualitative forecasting methods, quantitative forecasting methods. Week 6.: Aggregate sales and operations planning Week 7.: Inventory control, inventory costs, inventory models Content Week 8.: Materials requirements planning, Push and Pull systems, Manufacturing Resource Planning. Week 9.: Midterm exam Week 10.: Process analysis, process flowcharting, process performance measurement. Week 11.: Manufacturing process selection and design. Week 12.: Service process selection and design. Week 13.: Quality management, Total Quality Management, Six Sigma Quality, Benchmarking, ISO standards, service quality measurement. Week 14.: Product design, product development process, quality function deployment. • Kobu, B., Üretim Yönetimi, Beta Basım A.Ş., 13. Baskı, 2006.

References

Chase, R.B., Jacobs, F.R., Aquilano, N.J., Operations Management for Competitive Advantage, McGraw-Hill,

11. Baskı, 2006.

· Cases related to the topics

Product design, product development process, quality function deployment

Theory Topics

Week

14

1 Presentation in chronological order techniques and nomenclature used in operations management 2 Supply chain strategy, supply chain performance measurement, bullwhip effect, outsourcing, mass customization 3 Strategic capacity management, capacity utilization, economies of scale, learning curve 4 Lean production, Toyota Production System 5 Demand management, qualitative forecasting methods, quantitative forecasting methods 6 Aggregate sales and operations planning 7 Inventory control, inventory costs, inventory models 8 Materials requirements planning, Push and Pull systems, Manufacturing Resource Planning Q Midterm exam Process analysis, process flowcharting, process performance measurement 10 Manufacturing process selection and design 11 12 Service process selection and design 13 Quality management, Total Quality Management, Six Sigma Quality, Benchmarking, ISO standards, service quality measurement

Weekly Contents