Content

| Course Code | Course Name | Semester | Theory | Practice | Lab | Credit | ECTS |
|-------------|----------------------|----------|--------|----------|-----|--------|------|
| G452 | Behavioral Marketing | 6 | 3 | 0 | 0 | 3 | 5 |

| Prerequisites | |
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| Admission Requirements | |

| Language of Instruction | French |
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| Course Type | Elective |
| Course Level | Bachelor Degree |
| Objective | To allow the student to: - understand the behavioral marketing techniques currently used and their evolutions, - to be able to put them in place. |
| Content | The course is divided into 3 parts: - Analysis of the different behavioral marketing methods - basis of data analysis - Examples of the implementation of behavioral marketing strategies. |
| References | Many works exist. Three were selected because they correspond more to the course approach Sanjaume, A., Clapier A., 2010, Marketing comportemental. Exploiter la donnée marketing client, collection Tendances Marketing, Dunod. Scheid, F., Vaillant, R., de Montaigu, G., 2012, Le marketing digital, développer sa stratégie à l'ère numérique, Eyrolles Hissler, M., Murat, O., Jouanne, A., 2014, Faire du marketing sur les réseaux sociaux, 12modules pour construire sa stratégie social media, Eyrolles. In addition, we will use white papers offered by brands on their behavioral marketing approaches. Additional resources will be given to the student on the kikencere site and on Microsoft Teams. |

Theory Topics

| Week |
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