Content

Course Code	Course Name	Semester	Theory	Practice	Lab	Credit	ECTS
CO-E 682	Digital media management	2	3	0	0	3	6

Prerequisites	
Admission Requirements	

Admission Requirements				
Language of Instruction	Turkish			
Course Type	Compulsory			
Course Level	Masters Degree			
Objective	As being a popular topic in integrated marketing communications management in recent years, usability can be defined as "the extent to which a product can be used by specified users to achieve specified goals with effectiveness, efficiency, and satisfaction in a specified context of use". Recent studies show that the average business metrics improvement – ROI- after a usability redesign is 83%. In this context, it is crucial for the digital media professionals to acquire an extensive knowledge /skill set in order to manage user-research integrated design and development processes. This course aims to provoke the awareness on relevant themes and to provide knowledge and skills to analyze a user interface with solid guidelines.			
Content	1. Week: Introduction 2. Week: Key Concepts A Historical Overview: 0 Human-Computer Interaction (HCI) 0 Graphical User Interface (GUI) 1 Natural User Interface (NUI) Usability 0 Why does usability matter? 2 An overview on e-commerce ecosystem through the usability perspective 2 How do we measure usability? User Experience (UX) 3 UX as a phenomenon 2 User Diversity vs. Technological Diversity 2 UX in the New Cross-Channel World 3 UX in the New Multi-Screen world 4 Cood UX: Context/Convenience vs. Taste/Appeal 3 UX as part of organizations 4 Organizational challenges 5 Organizational goals 3 UX as a profession 7 New Roles and Responsibilities UX as a profession 7 New Roles and Responsibilities UX as a process 3 Evolution of Design Processes: Waterfall vs. Agile vs. Lean UX 3 A New UX Centered Design and Development Process based on Iterative Workflow 3. Week: Universal Usability: Key Concepts, Guidelines, Standarts Web for All? 3 User Diversity 5 User Diversity 6 Technological Diversity			

¦ Strategies for Universal Usability

o Web Accessibility and Assistive Technologies o Universal Design

4. Week:

Culturalization and "Global Digital Media"

- ! Internationalization
- | Localization
- ¦ Parameters to design "Global Digital Media"
- ! Case Studies

5. Week:

Investigating User Interface Design through Usability: Patterns and Guidelines

- | Information Architecture
- o Organizing Information
- o Presenting the Information Architecture
- o Search Engine Optimization (SEO)

Studio Session: UI Analysis

6. Week:

Investigating User Interface Design through Usability: Patterns and Guidelines

| Page Structure and Design for Desktop Environments

Studio Session: UI Analysis

7. Week:

Investigating User Interface Design through Usability: Patterns and Guidelines

¦ Page Structure and Design for Mobile Environments

Studio Session: UI Analysis

8. Week:

Investigating User Interface Design through Usability: Patterns and Guidelines

¦ Use of Typography, Graphics and Multimedia in UI Design

Studio Session: UI Analysis

9. Week:

Investigating User Interface Design through Usability: Patterns and Guidelines

¦ Form Design

Studio Session: UI Analysis

10. - 14. Week: Presentation of the Case Analysis

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8 User Research

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Theory Topics

Week
